



HSE USEFUL CONTACTS



Visa and Registration

You need to apply for or extend a visa

Visa and Registration Centre
Room D005/D00611, Building D,
11 Pokrovsky Boulevard

Tel.: +7 (495) 531 00 63
(10am – 7pm)

Your registration or visa is expired

E-mail: visa-registration@hse.ru
visa.hse.ru/en/

You need to get or extend registration

Passport specialist

www.hse.ru/en/dormitory/
visa.hse.ru/en/admreg/
visa.hse.ru/en/extenreg/
Or your apartment owner

You have problems with crossing a border (on your first arrival to Russian Federation)

International Admissions Office
Room D623, Building D, 11
Pokrovsky Boulevard

Tel.: + 7 (495) 531 00 59
(9:30am – 6pm)

WhatsApp: +7 (916) 311 8521
E-mail: inter@hse.ru
admissions.hse.ru/en/

You lost (or seriously damaged) your documents: passport, registration or migration card

International Student Support Centre
Room D626, Building D, 11
Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, *27661
(10am – 7pm)
Tel.: +7 (985) 040 13 55
(operates 24/7)

E-mail: istudents.support@hse.ru
www.hse.ru/en/issc/



Safety Issues, Interacting with the Police

You need to contact emergency services (police, EMEROM or ambulance)

Universal emergency telephone number

Tel.: 112
(operates 24/7)

You were detained/arrested by a police officer

International Student Support Centre
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Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, *27661
(10am – 7pm)
Tel.: +7 (985) 040 13 55
(operates 24/7)

E-mail: istudents.support@hse.ru
www.hse.ru/en/issc/

You need to inform about an accident in an HSE buildings

HSE Security Guard Posts

Web: [Security Guard Posts Contacts](#)



Medical Assistance and Services, Psychological Counselling

You need medical assistance

Universal emergency telephone number

Tel.: 112
(operates 24/7)

You need a first-aid kit in a HSE building

HSE First Aid Posts

Web: [HSE First Aid Posts](#)
[Contacts](#)

You need to purchase a health insurance policy

Office of Staff and Student Benefits

Room 326k, 20 Myasnitskaya Street

Tel.: +7 (495) 621 70 78
(9:30am – 6pm)

E-mail: szhukova@hse.ru
www.hse.ru/en/medical/ins/

You need psychological support

Centre for Psychological Counselling

Room 1004 – 1006,
7 Vavilova Street

Tel.: 8-800-250-0433 Tel.: 112
(operates 24/7)

Tel.: +7 (495) 531 00 03, *22240
(10am – 9pm)

Tel.: +7 (915) 260 06 20
E-mail: cpkhse@hse.ru
www.hse.ru/en/cpc/



Other Questions

Questions about dormitories

Office for Dormitory, Guesthouse and Recreation Centre Management

Room 200, 50/1
Bolshaya Pereyaslavskaya Street

Tel.: +7(495) 680-5251, *4747
Tel.: +7(495) 772-9590, *12635
(9.30am – 6pm)

E-mail: zaselenie@hse.ru
www.hse.ru/dormoffice/

Questions about your Student ID

Study Office

www.hse.ru/en/education/
www.hse.ru/en/deprog/trainingoffice

Questions about your Electronic ID Badge

Security and Operations Office

Room 4110, 26 Shabolovka Street

Room 114, 3 Bolshoy

Trekhsvyatitel'skiy Pereulok

Tel.: +7 (495) 772 95 90, *11032

(10am – 7pm)

www.hse.ru/org/hse/aup/security/ubr

To register in the HSE Library and get the library card

HSE Library

Building N, 11 Pokrovsky Boulevard

Tel.: +7 (495) 916 89 27

(12pm – 8pm)

https://library.hse.ru/en/reg_library/

Questions about your Scholarship Bank Card

Accounting Office

Room 422k,
3A Krivokolenny Pereulok

Tel.: +7 (495) 772 95 90, *11576, *11687
(9.30am – 6pm)

E-mail: std@hse.ru
www.hse.ru/org/hse/aup/ubu/scholarship
ubu

Questions about scholarships

Centre for Scholarships and Charitable Programmes

Room L105, Building L, 11

Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, *27609, *27608
(10am – 7pm)

E-mail: scholarship@hse.ru
www.hse.ru/en/scholarships/

Questions about your Social Transport Card

Office of Staff and Student Benefits

Room 326k 20 Myasnitskaya Street

Tel.: +7 (495) 621 77 82, *23331
(9:30am – 6pm)

E-mail: ivlasova@hse.ru
benefits.hse.ru/en/transport/

Questions about job opportunities

Career Development Centre

Room L102, Building L,

11 Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, *27711, *27710
(10am – 7pm)

E-mail: career@hse.ru
career.hse.ru/en/

Questions about student clubs and activities

Student Initiative Support Centre

Room M407, Building M,

11 Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, * 27623
(10am – 7pm)

E-mail: studsupport@hse.ru
studsupport.hse.ru/

Questions about international exchange programs

Student International Mobility Office

Room D605, Building D,

11 Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, *27742
(9:30 - 18:30)

E-mail: studyabroad@hse.ru ,
international.study@hse.ru ,
studyabroad.hse.ru/